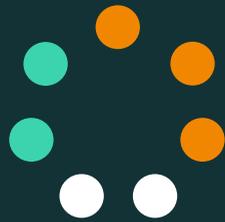




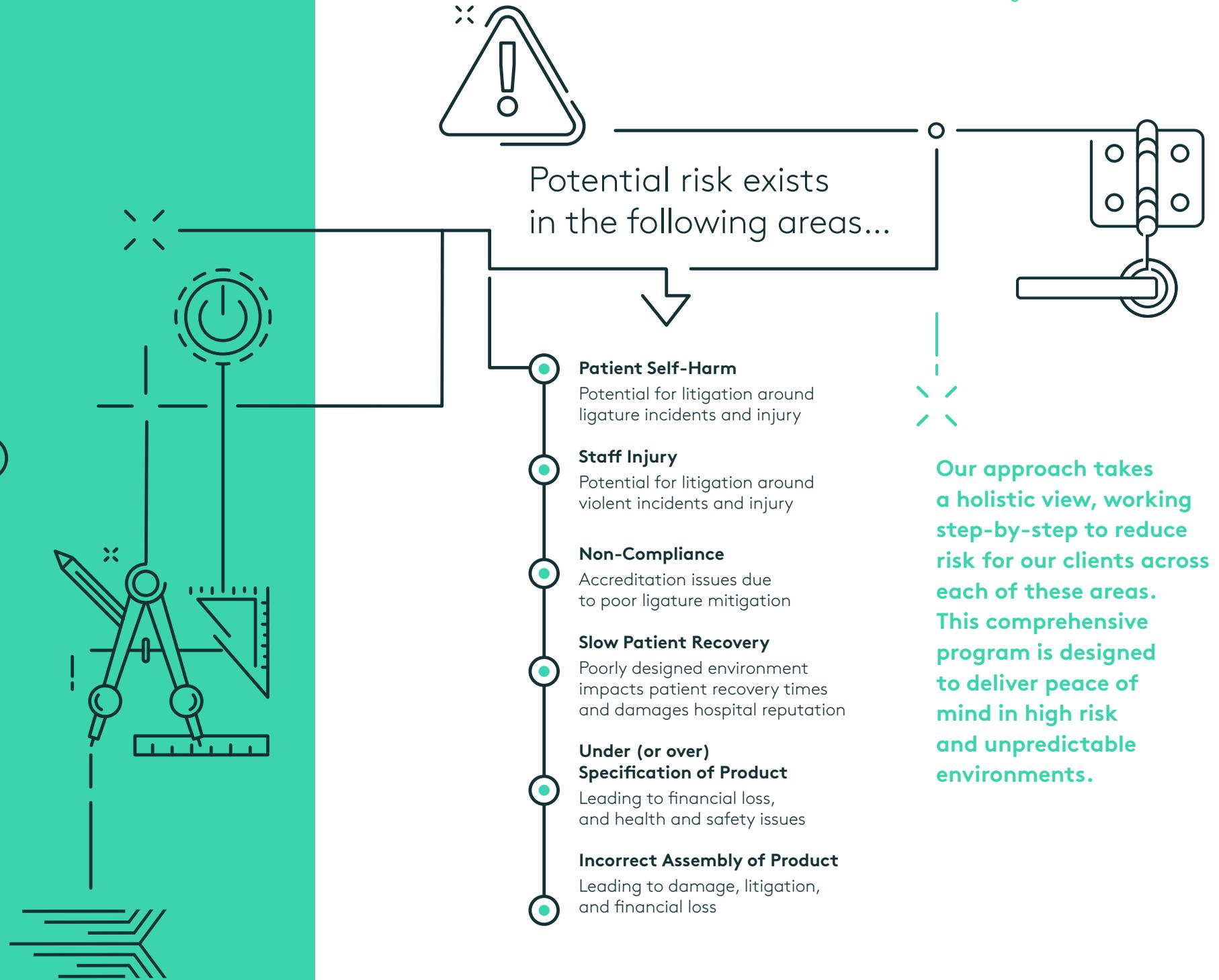
Ligature resistant product specialists



De-risking
behavioral health
environments

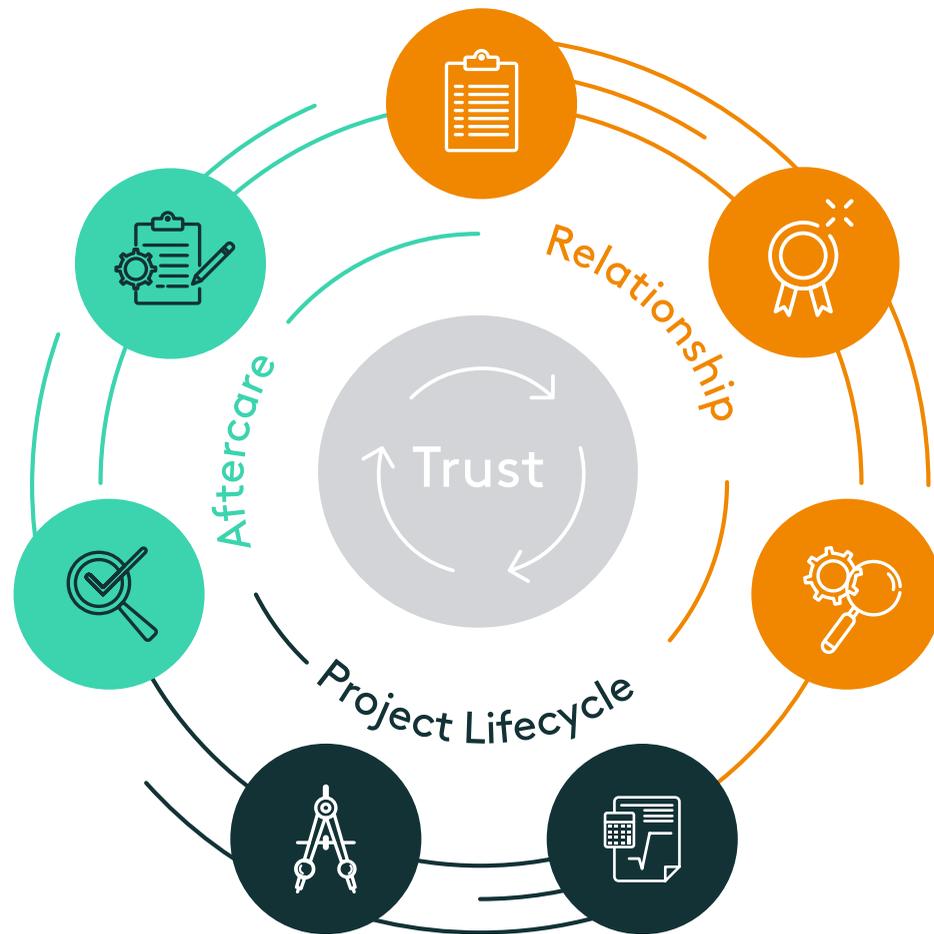
Your Partners in Patient Safety

Working collaboratively with some of the world's leading behavioral health organizations, Kingsway continuously innovate at the forefront of ligature resistant product design and manufacture. De-risking for our clients at every stage.



Our approach takes a holistic view, working step-by-step to reduce risk for our clients across each of these areas. This comprehensive program is designed to deliver peace of mind in high risk and unpredictable environments.

The Kingsway approach: 7 trusted steps to compliance



The human, financial and environmental impact of ineffective anti-ligature products and strategies can be considerable. Kingsway's 7-Step approach is designed to reduce suicide risks around doors and bathrooms in behavioral health environments.

The 7 Steps

-  **Facility Review**
Understanding the facility, the processes and strategies, and potential risks.
-  **Setting the Standard**
Establishing a best practice strategy for ligature resistant products within the facility.
-  **Sampling & Approvals**
Providing full size samples of the identified anti-ligature system, for review and comment.
-  **Project Specification**
Kingsway's in-house Project and Design teams define the scope of the project.
-  **Manufacture & Delivery**
The specified products are put into production and delivered to site.
-  **Annual Safety Check**
Ensuring the anti-ligature strategy is continuing to deliver life-saving benefits.
-  **Compliance Review**
Supporting the facility in keeping their system up to date and ensuring continued compliance.

1.

Relationship:
Facility Review

Getting the full picture.
What risk looks like, and
how we can mitigate it



We begin the process by gaining a complete understanding of the facility, the processes and strategies, and the critical touchpoints for risk. We discuss any specific concerns management and staff have about high-risk situations, the efficacy of the products currently being using, and what 'reducing risk' looks like. We then conduct an on-site review of all anti-ligature fittings and fixtures that have been installed to doors and washrooms and assess them against the following criteria →

RISK REVIEW CRITERIA

- Joint Commission compliance
- Industry best practices, design guides, and patient safety standards.
- Kingsway Group industry knowledge
- Suitability for patient group



Outcome:

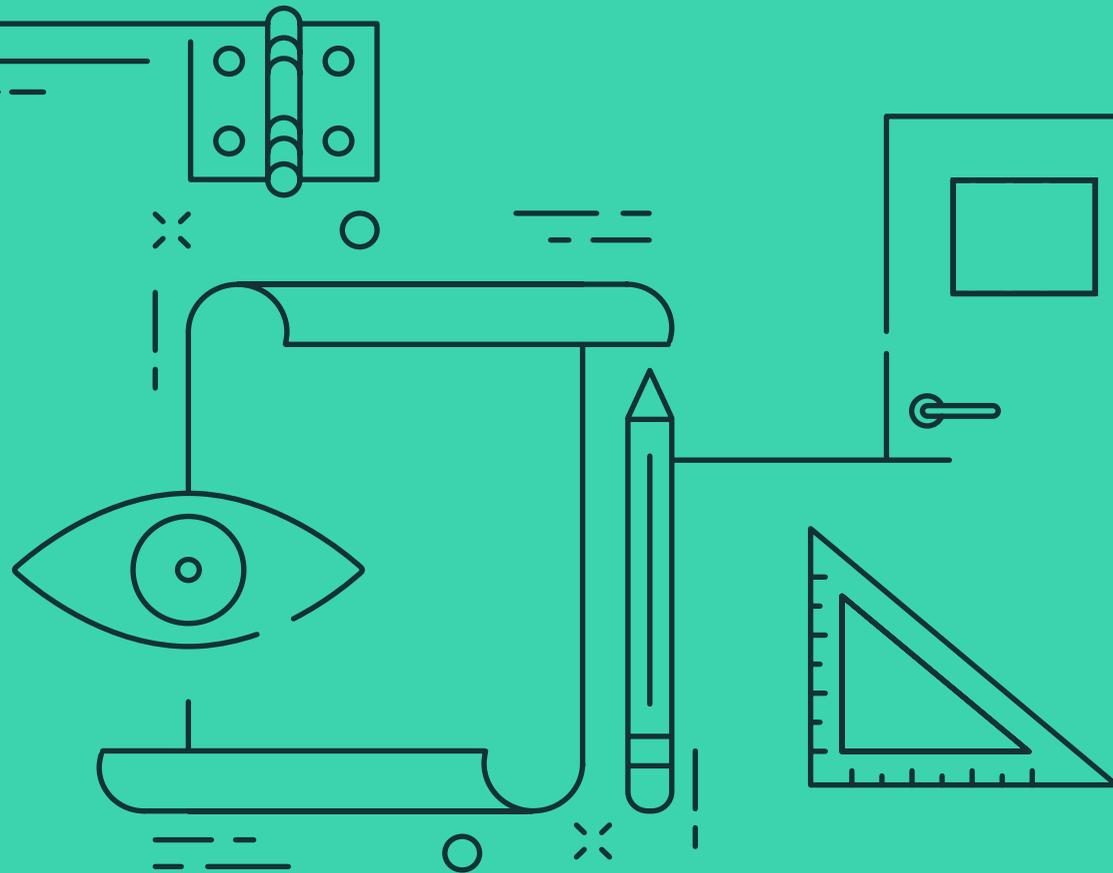
Once the review has been undertaken and the data has been analyzed, we will submit a formal, comprehensive evaluation report to the facility's management for review.



The national cost of suicides and self injury in the United States in 2015 was...

\$69
billion.

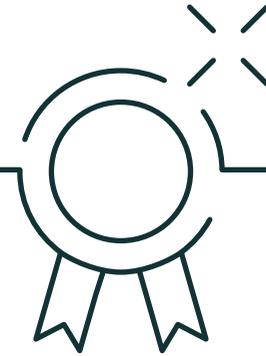
[American Foundation for Suicide Prevention, 2019.]





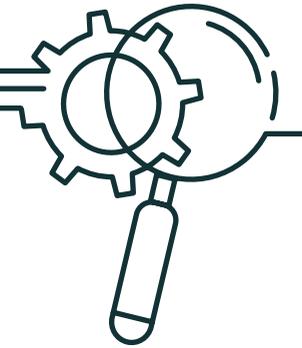
Relationship:
Setting the Standard

Establishing best practice.
A best practice strategy that facilitates the delivery of excellence in care



Relationship:
Sampling & Approvals

Meeting your approval.
Our innovative products support you in your goal of saving lives and working smarter



Coming together with management and other selected key staff, we work through each element of the facility risk report and establish a best practice strategy for ligature resistant products.

**THIS SESSION INCLUDES
INPUT FROM →**

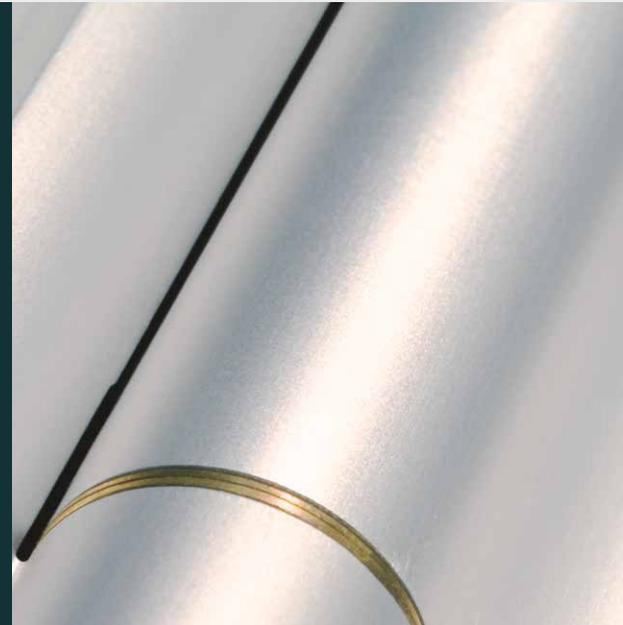
- Capital Projects
- Facility Management
- Nursing
- Security
- Patient Safety Managers

We want our clients to see for themselves why our products are market-leading. The best way to do this is to show exactly how they will meet a client's specific challenges and de-risk their environment. We will provide the client with full size samples of the anti-ligature system identified in the facility report, for their review and comment. We will be on-hand to answer any questions and will not move to the next step until the client is confident to give approval.



Outcome:

At the end of this workshop we will have clearly specified which anti-ligature products will work for the facilities owned by the company, and how these will be rolled out.



Outcome:

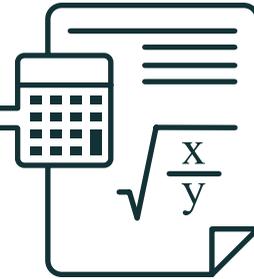
The outcome of this step will be to have an approved specification which can be used throughout the client's facilities as a Health System Standard.



4.

Project Lifecycle: Project Specification

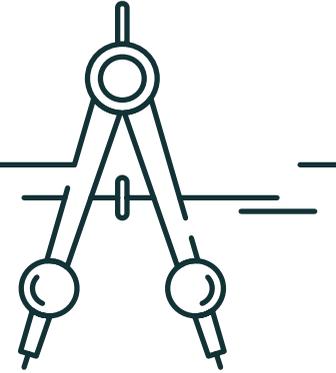
Excellence by design.
It's all in the detail, and we get every detail right



5.

Project Lifecycle: Manufacture & Delivery

Accurate and on time; every time.
Skilled work and efficient project management come together to ensure project success



Kingsway's in-house Project and Design teams come together to define the scope for the project. This is more than simply agreeing to dispatch the products required. This critical stage is to ensure delivery of the approved system; compliance with agreed standard; and minimized installation disruption. The benefits of this are to ensure →

SPECIFICATION BENEFITS

- The Health System approved standard is upheld
- Coordination with other trades and components
- Consistent specification of correct materials, based on patient group and key project deliverables

Working to agreed timescales, the specified products will be put into production. Kingsway will fabricate and assemble all parts to our very exacting quality requirements, with an anti-ligature focus and a deep understanding of the needs of the behavioral healthcare management sector. Once complete, our Kingsway Group Project Manager will arrange delivery, coordinating with project schedule. Throughout this process, the designated project manager will be available to attend site visits and project meetings to ensure the smooth running of the project.



Outcome:

Kingsway Group support the project team throughout the design process to ensure that the anti-ligature products in the bid package are health system approved and will coordinate in the delivery stage.



Outcome:

The result of this phase is successful delivery of the project to a standard that meets or exceeds the expectations set out in the Health System Standard (Step 3).

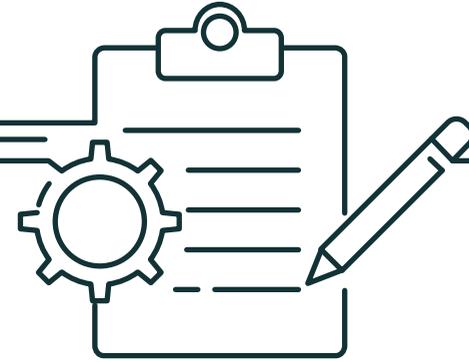


6.

Aftercare:

Annual Safety Check

Your annual health check. We will ensure our products are continuing to deliver life-saving benefits

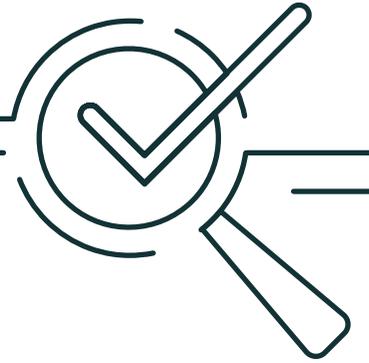


7.

Aftercare:

Compliance Review

Future-proofing your investment. Our clients trust in our commitment to our on-going partnership



We are invested in the success of our products and the benefits they can bring to our clients' facilities. To ensure the project's on-going return on investment, we will revisit the facility annually* to carry out checks on the installed anti-ligature product or system we have supplied. We will want to ensure that it is continuing to deliver the benefits for which it was specified, that it is operating correctly, and that it is maintaining the standards it was originally required to meet.

*The Annual Safety Check service is subject to further charges and conditions. Please get in touch to discuss this further.

As partners, we want our clients to benefit from the full breadth of our expertise and knowledge. Back at Kingsway Group we will review the report from the facility's annual safety check and provide the client with information regarding new or up-coming regulations, new industry insights and ligature risks, and any new solutions that can further improve patient safety.



Outcome:

We will provide the Health System with a report to reassure our client that their facility is being maintained to the highest level, and to red-flag any non-conformances, with suggested rectifications.



Outcome:

We will use our anti-ligature expertise to support health systems in keeping their facilities up to date and ensuring best practices in patient safety. Our driving goal is to see safer facilities with better patient outcomes.



Looking to reduce risk in your
behavioral health environment?

Contact Kingsway today.

T: 1-800-783-7980

E: sales@kingswaygroupusa.com



Ligature resistant product specialists

kingswaygroupusa.com